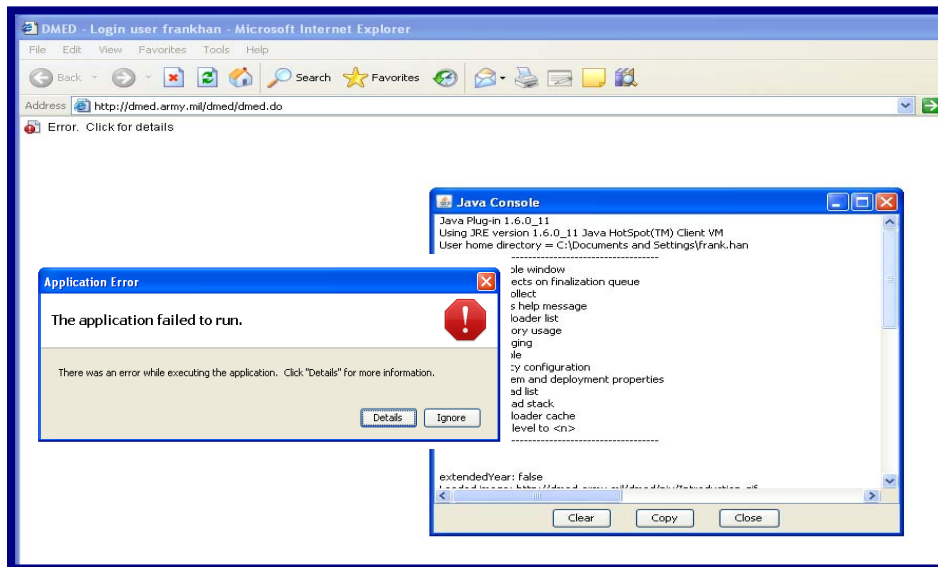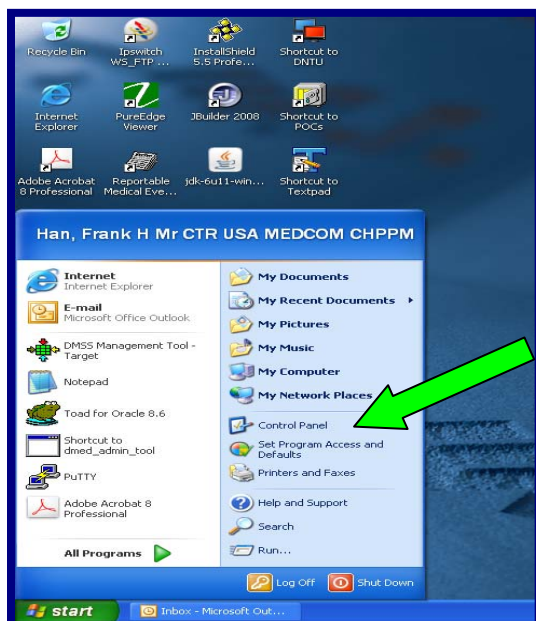## MODIFYING JAVA SETTINGS

Some users have recently reported difficulties with gaining access to DMED. Generally, this is due to incompatibilities with Java settings.

If you encounter the error messages below while attempting to log in to the online version of DMED, the following instructions will assist you in resolving this Java issue.
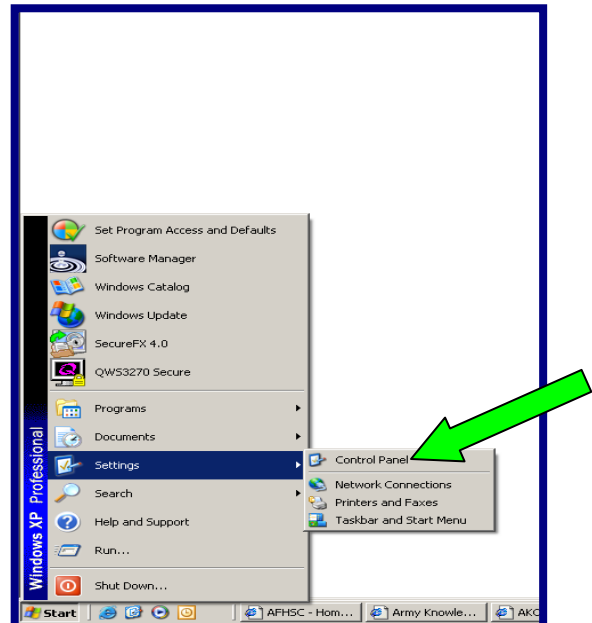


STEP 1: Click the **"start"** button on the lower toolbar and navigate to the **Control Panel**. You may have direct access to the Control Panel from your **Start Menu** (Screenshot 1) or may need to click on **Settings** (Screenshot 2).
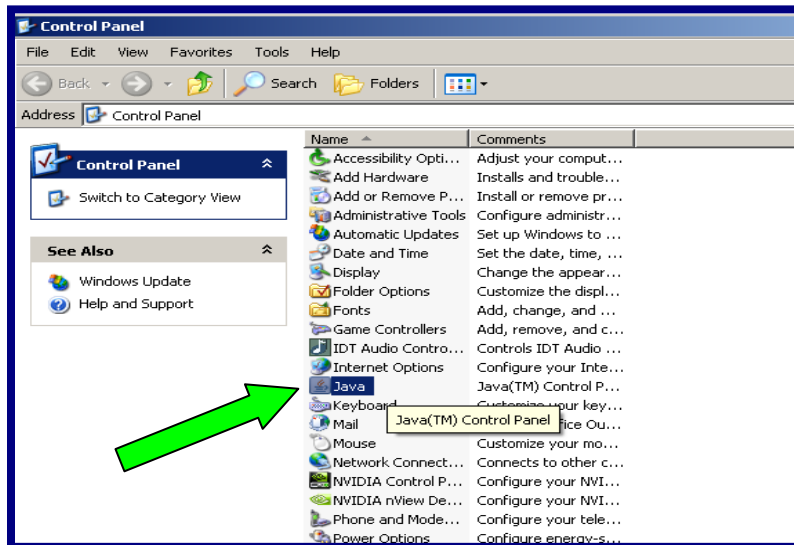
**Screenshot 1**                                                    **Screenshot 2**
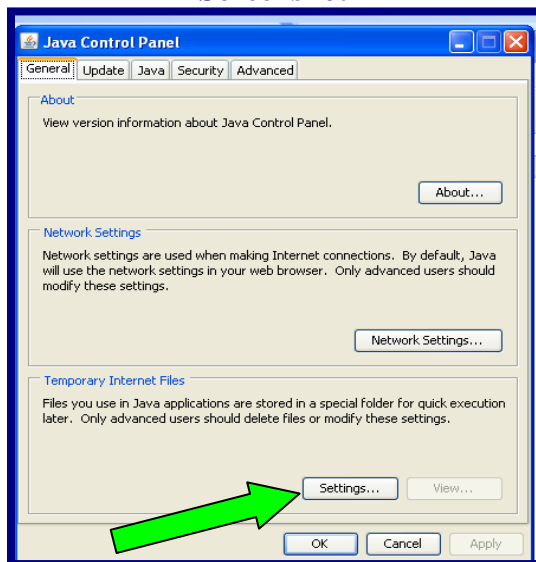
STEP 2:  Locate and double-click on the **Java icon** (Screenshot 3).

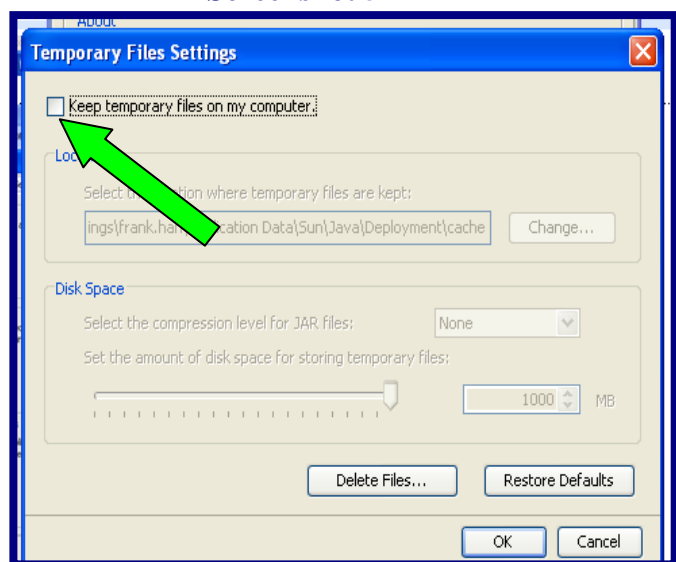<p align="center">**Screenshot 3**</p>



STEP 3:  After the Java Control Panel appears, locate the **General Tab** and click the **Settings** button on the bottom of the Java Control Panel (Screenshot 4).   The **Temporary Files Settings** dialogue box will be displayed (Screenshot 5).

<p align="center">**Screenshot 4**          **Screenshot 5**</p>



STEP 4:  Uncheck the **Keep temporary files on my computer** box on the Temporary Files Settings dialogue box.

STEP 5:  Click **OK** on the Temporary Files Settings.

STEP 6:  Click **OK** on the Java Control Panel.